



## **DOWN & FEATHER FILLED HOME TEXTILES TESTING & INSPECTION POLICY**

This policy was developed for down and feather filled home textiles to ensure that MMG is in compliance with the testing and labeling requirements for all natural fill bedding products. This includes, but is not limited to pillows, comforters, blankets, feather beds and mattress pads.

MMG requires that all Suppliers of down & feather filled products are members of the American Down & Feather Council (ADFC), a section of the Home Fashion Products Association (HFPA).

### **SUPPLIER RESPONSIBILITIES:**

Suppliers may only use MMG approved factory locations for production.

Suppliers must submit a list of their current customers as well as their internal QA process for testing and monitoring natural fill bedding products to the MMG Product team and MMG Director of PE/ QC.

Suppliers are responsible for following MMG's testing process as outlined in the MMG Softlines Manual.

Suppliers are responsible for all testing costs, including retests if necessary.

Suppliers are responsible for the validity of all claims. Test reports must be submitted to the PE Department for approval prior to placing any claims on packaging.

All private label products must have a verifiable lot number on each individual product. The lot number is required to identify the down lot with which the product has been filled, and all testing conducted must refer to the applicable lot number. Suppliers are required to educate MMG QC as to their lot number and labeling system.

Suppliers must provide MMG QC with a time and action calendar for all new and repeat (replenishment) styles. Production information must be updated monthly and contain the following information:

- Style and lot number(s)
- Factory location
- Supplier's internal test results (with pass/fail indication)
- Filling location - city, state, country
- Production start date (for new styles or intermittent production cycles for on-going styles)
- Units in work/to go into work
- Estimated completion date
- Date available for QC inspection



## **LABELING REQUIREMENTS:**

All filled bedding products require a Uniform Law Label.

Feather and Down products require the statement "CONTENTS STERILIZED" on the label, as well as the sterilization permit number.

Suppliers should refer to the International Association of Bedding and Furniture Law Officials (IABFLO) website for additional information about label format and requirements.

### **DOWN PRODUCTS**

Any product labeled as Down must contain a minimum of 75% Down. The minimum percentage of down must be disclosed.

Example:

DOWN

(MINIMUM 75% GOOSE DOWN)

### **DOWN & FEATHER BLEND PRODUCTS**

Down and feather blended products containing between 50% and 74% down must be labeled with the actual percentages of each component.

Example:

DOWN AND FEATHERS

(60% DOWN 40% WATERFOWL FEATHERS)

### **FEATHER & DOWN PRODUCTS**

Feather and Down blended products containing between 5% and 49% down must be labeled with the actual percentages of each component.

Example:

FEATHERS AND DOWN

(95% DUCK FEATHERS 5% DUCK DOWN)

### **SPECIES**

A product may be labeled by species only if it contains a minimum of 90% of the waterfowl plumage for that species.

Example:

WHITE GOOSE DOWN

(MINIMUM 75% WHITE GOOSE DOWN)



## **TESTING POLICY:**

MMG requires all testing for fill material to be performed at the International Down & Feather Laboratory (IDFL). Testing is to be performed at three stages:

Preproduction - follow testing policy outlined in MMG testing manual.  
Production - Inspection  
Store level

Additional testing may be requested for inconsistencies and/ or failures.

In addition to testing required by MMG, Suppliers must perform their own internal testing. Results for internal testing must be forwarded upon request.

A minimum of three samples from the same lot is required for Production testing. Final test results will be based on an average of the three tested samples.

### **Preproduction**

Preproduction testing is to be initiated by the Supplier. The testing is to confirm that all fabric and fill material meet all claims prior to the start of production. Fill material must come from the lot of down intended for production. Preproduction test reports must be submitted to the MMG PE and QC Departments prior to the inspection.

### **Production**

During final inspection, the MMG QC Inspector will randomly select samples and send directly to IDFL for label verification testing. This testing is to verify that bulk production complies with all product and labeling requirements. Test reports will be sent from IDFL to the Supplier and Product Evaluation (PE) Coordinator.

Shipments will not be released for fill material/label verification testing without satisfactory test results.

### **Store Level**

Throughout the course of the year, MMG QC Inspectors will visit random Macy's store locations selling private label down & feather products to check product labels and inserts. Products will be randomly selected for purchase and shipped to IDFL for testing. This testing is to ensure that the products being purchased by our customers are as claimed and in compliance with all labeling requirements.



## QUALITY CONTROL:

All private label styles must be inspected by MMG's QC Department or MMG's third party inspection service.

**New styles cannot be shipped without inspection and acceptable test results.** Each style based on an MMG-Master Contract is to be inspected and released with reference to the applicable contract, style and lot numbers. Division-generated styles that are ordered on an EDI replenishment basis will be inspected during season of peak production (peak production to be determined based on projections provided by the product team and production status provided by the supplier.) For EDI orders with intermittent production, inspection and testing will be conducted at the start of production as well as the random store sampling.

A Standard Inspection Package (SIP) is required for an inspection. Inspections will not be conducted without a SIP. The SIP must include all passing test results.

MMG QC is responsible for ensuring that test results included in the SIP for each style are current. For any product with outdated test results (more than six months old) QC must notify the Supplier, Product team and Product Evaluation. The style(s) will be placed on hold and the inspection will not take place until passing results are submitted.

The MMG inspections are conducted according to ANSI/ASQC21.4 (MIL-STD-105E) Normal Single Sampling Plan, Inspection Level II and AQL4.0. During the inspection, QC will randomly pull three pieces of each style in the size range with the largest volume for testing e.g., if a comforter is bought in sizes twin (10%), full-queen (60%) and king (20%) the samples will be pulled in the full-queen size.

MMG QC will document the inspection results and will have the supplier sign as acknowledgement of the findings. Samples selected for testing are then sent to IDFL. Upon receipt of test results, PE will advise supplier and QC. If test results are found to be acceptable, QC will issue an inspection certificate for the production lot.